INTERNATIONAL ASSOCIATION OF PROFESSIONAL SECURITY CONSULTANTS

# Getting Business from Government Agencies



### Introduction

- How to <u>find</u> and <u>get business</u> from government agencies
- How do I take advantage of being a Small Business Enterprise (SME)
  - Most consultants will fall into this category

### Agenda

- Vendor Registration
- Marketing to the Government
- Contract Types
- Types of Proposals
- Cost Estimating & Contract Types
- Winning Strategies
- Conclusion

### The Basics

- Vendor Registration
  - Central Contractor Registration (CCR)
  - Local Government Registration
  - SBE & MBE Certification
- Secure Business Financing / LOC
- General and Professional Liability Ins.
- Ability to Accept Credit Card

### Marketing To The Government

- Research Agency Spending in your area of expertise
- Call and/or Visit Agency Small Business Rep.
  - SADBU (Small and Disadvantage Business Utilization) Rep.
  - Obtain Fiscal Year Forecast
  - (Get an invite to) Conduct briefing to stakeholders requiring security services
  - Provide "White Paper" or "Case Studies" that may support your services

### Utilize Government Websites

- Search these sites for Opportunities
- Make contact/introduction to Contract Specialists/Officers
- Discuss SAP (Simplified Acquisition Procedure) / Minor Purchasing

# Marketing Tools

### **USA Spending**

- Contract Award Information
- Search the spending of different government agencies, contract recipients, and by location
- Browse federal spending trends
- Search subcontracting data and awards
- Visit <u>www.usaspending.qov</u>

### Federal Procurement Data System

Federal Procurement Data System https://www.fpds.gov/

# Marketing Tools

### Doing Business with the Department of Defense

- Guide to Marketing to the DoD
- Nation-wide list of Small Business Specialists
- Links to DoD (Army, AF, Navy and other SB Sites)
- Long Range Contracting Forecasts
- Visit:

   http://www.acq.osd.mil/osbp/doing business/index.
   htm

### Other Procurement Sites:

- www.fbo.gov
- www.aquisition.gov
- www.sba.gov

# Government Contract Vehicles & Types

### **Government Contract Vehicles**

- Single Task Order Contract
- Blanket Purchase Agreement (BPA)
- Indefinite Delivery / Indefinite Quantity (IDIQ) Delivery Order Contract
- Multiple Award Contract (MAC)
- General Service Administration (GSA)
   Schedule 84

### Contract Types

- Firm Fixed Price (FFP)- The "risk" is on the consultant, but the scope is clearly defined
   If this is NOT the case, STAY AWAY...
- Time and Materials The "risk" is on the client for failure to identify a clear an
   CONCISE SCOPE (The Consultant is paid for all time and materials use to achieve clients objective)
- Hybrid This type contract or pricing allows certain tasks to be FFP, Time and Materials and Reimbursement of Travel Expenses

**ALERT** –You Must Manage Scope Creep

# Types of Government Proposal Requests

# Proposal Requests

RFP (Technical & Cost Proposal)

RFQ (Cost Proposal Only)

- $\blacksquare$  RFI's (Information for Future Opportunity)
  - Also Called Sources Sought Notice

# Pre-Proposal Submission Considerations

- Pre-Bid Meeting (benefits from attending?)
- Requests for Information (Q&A)
- Research / Intel
  - Client Drivers for the request
  - Existing conditions
  - Key Stakeholder (s) Decision maker
  - Incumbent
  - Funding
- On-site or Telephone interviews (if allowed)

# Making a Bid or No Bid Decision

- Award Criteria
  - Awards to low bidder
  - Past Performance
  - Special Certifications
- Outside area of expertise
- Competition too strong
- Quick Turnaround or Too busy
- Proposal Resources (credible response)
- Lack of resources
  - Can I assemble the resources? Teaming
- Geography
- Not funded / underfunded (if known)

# Proposal Format and Content

# RFP Response

- Requires a Technical and Cost Proposal
- Provide the proposal in the form and format the client requires per RFP
  - READ and Pay attention to every detail
  - Prepare a Requirements Matrix
  - Prepare a Submittal Checklist
  - Develop a Work Plan with a Proposal Schedule
  - Digest the Evaluation Criteria
  - Note all exceptions to the RFP, clearly
- Make it easy for them to evaluate and choose you!

# RFQ Response

- RFQ requires no Technical Proposal, only cost
- This is typically a low bid award
  - Unless?
    - You can show the uniqueness of your product or services to the clients requirement
    - You are able to show your added-value to the requirement and justify a cost increase

# Simple Format / Letter Proposal

- Typically used for prospective or existing client
- Often used when providing an "Un-Solicited Proposal"
  - Identify a problem and propose the solution
  - Ask for or propose a project, describe benefits
- Describe the need
- Outline your Scope of Work/Technical Approach
- Explain why they should use you
  - Capabilities, Past Performance, Fee Structure
- Provide a strong closing statement
  - Attach additional corporate data/slick sheets/brochure

# **Custom Formal Proposal**

- Response to RFP/RFQ
- Organization of Proposal
  - Cover letter (RFQ)
  - Executive summary
  - Company Qualifications
  - Subcontractors Qualifications
  - Project overview
  - Detailed Response to the opportunity/scope
  - Detailed Project Timeline
  - Project Deliverables
  - Relevant Past Performances / References
  - Key personnel
  - Cost Proposal (RFQ)

# Other Items You Might Include

- Testimonials
- Certifications
- Publications
- Photos of completed projects
- SBE/DBE Status
- Veteran Owned Business Status
- Women Owned Business Status (April 12<sup>th</sup> 2012)

# Follow Up

- Follow established RFP protocol
- Call or Email to check on the review process
  - Number of respondents
  - Fee/Cost Ranges (RFQ only)
- Be sure to abide by all procurement rules.

(If conversation is appropriate, drive the decision makers to you.)

### **Oral Presentation**

- Proposal Theme
- Why "Crazy Consulting"
- Company Background & Capabilities
- Key Personnel
- Project Organization
- Relevant Past Performance / References
- Project Technical Approach / Work Plan
- Project Management Approach
- Additional Info to support your "Win Theme"
- Summary



# Putting it all together

- Register within the Government On-line System
- Get Certified and Listed as a SBE
- Get to know the SADBU Rep
- Introduce your company to the Government
- Understand who's buying your services
- Use the Government Website to find opportunities
- READ and Evaluate each Opportunity
- Be Responsive and Detailed
- Follow-up after Proposal Delivery

# Questions & Discussions

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